



Oregon Laser & Wellness Center

Beauty From The Inside Out

Eyelash Extension Service Policy

Thank you for choosing my lash services. To ensure the best results and maintain high-quality standards, please review the following policy:

Fill Appointment Schedule

1-Week Fill – Available for clients returning within 7 days.

2-Week Fill – Available for clients returning within 14 days.

3-Week Fill – Available for clients returning within 21 days.

4 Weeks or Longer – Will be charged as a Full Set, regardless of the number of lashes remaining.

Lash Retention Policy

Good lash retention depends on many factors, including natural lash growth cycles, aftercare, lifestyle, medications, skin type, and individual body chemistry.

If a client experiences excessive shedding and requires touch-ups every 2–4 days, I will make every reasonable effort to improve retention by adjusting products, techniques, and application methods.

However, if after 2–3 service attempts the retention issue continues and satisfactory results cannot be achieved, I reserve the right to discontinue lash services for that client.

In such cases:

The client will receive a full refund for the most recent service.

Future lash appointments may be declined.

This decision is made to ensure fairness to both the client and the lash artist, as I only want to provide services that produce successful and lasting results.

Appointment Agreement

By booking an appointment, clients acknowledge and agree to this policy.

Thank you for your understanding and support.

Long-Term Lash Extension Wear

While eyelash extensions are generally safe when properly applied and maintained, some clients may develop sensitivity over time due to adhesives, frequent exposure to products around the eyes, allergies, or irritation.

Symptoms may include eye discomfort, watering, redness, or increased sensitivity to light. If any of these symptoms occur, clients should remove their lash extensions and consult an eye care professional before continuing lash services.

"My goal is to provide beautiful, long-lasting lash extensions while maintaining the health of your natural lashes. Thank you for your trust, understanding, and support."